## Warranty Information

Proof of purchase will be required.

The guarantee does not cover faults or damage caused by incorrect installation and/or maintenance, ordinary wear and tear, water composition, etc.

\*Please see www.methven.com for full terms and conditions of warranty.

## Cleaning

Your product has a high-quality finish and should be treated with care to preserve the visible surfaces. Never use abrasives or abrasive cleaning agents to clean this product. Clean regularly with contamination free warm water and a damp soft cloth. Do not use products containing chlorine bleach or hydrochloric acid as these can damage the product.

We have a policy of continuous improvement and reserve the right to change specifications without notice.

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# Dunston Flexi Sink Mixer DUSMCP Installation Guide

## Technical Specification Working Pressure: Min: 0.3 Bar Max: 5.0 Bar Operating Temperature: Hot: 65°C Cold: 5°C Inlet Connections: <sup>1</sup>⁄2" BSP

#### Features:

• On trend design perfectly complements contemporary kitchens

 $\cdot$  Pull down nozzle is ideal for rinsing pots and pans

 $\cdot$  Dual handles are fitted with ceramic discs for ease of operation

 $\cdot$  Optimised to operate at 6 litres per minute in order to save water

- $\cdot$  Chrome plated finish
- $\cdot$  In full colour packaging







#### Contents

Troubleshooting

Congratulations on your purchase of your new Methven Sink Mixer. Our fitting instructions have been created with you in mind to provide you with all the information you require and, if you need any further help, please don't hesitate to contact our customer care team on 0800 195 1602.

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| Symptom                          | Cause(s)                                    | Resolution                                 |  |
|----------------------------------|---|--|--|
| Mixer not                        | Mains Water supply turned off               | Turn on the mains water supply             |  |
| turning on                       | Closed isolation valve                      | Open isolation valve                       |  |
| No hot water                     | Cold override                               | Check if the pressure is balanced. Fit     |  |
| No not water                     | Cold override                               | pressure equalising valve.                 |  |
|                                  | Motor supply failure                        | Investigate water supply, check plumbing   |  |
|                                  | Water supply failure                        | and heating system for any faults          |  |
| Partially closed isolation valve |   | Open isolation valve                       |  |
| Low Flow                         | Air lock or partial blockage in the supply  | Flush through pipework to ensure           |  |
| Rate/No Flow                     | pipework or hoses                           | removal of debris and any airlocks.        |  |
| Rate/NO FIOW                     | Water being drawn off elseware causing      |  |  |
|                                  | pressure changes or instantaneous boiler    | Try not to use other water outlets when    |  |
|                                  | temperature changes. Ensure minimum         | using the mixer                            |  |
|                                  | pressure is being met.                      |  |  |
| Water                            | This is normal for a short time after using | This is due to residual water tension, the |  |
| dripping from                    | the mixer                                   | build up of water in the mixer spout.      |  |
| the mixer                        | If water continues to drip, possible issue  | Please contact our customer care team.     |  |
| themixer                         | with the flow control cartridge.            |  |  |
|                                  | Eiving kit looso                            | Ensure fixing kit nut is sufficiently      |  |
| Movement of                      | Fixing kit loose                            | tightened.                                 |  |
| fitted mixer                     | Extra support may be required depending     | Please contact customer care to purchase   |  |
|                                  | on the surface the tap is fitted to.        | a under sink mounting triangle             |  |

#### Installation Requirements

Before commencing installation of the new product, ensure that the system has been flushed to remove any debris, which could cause damage to the valves and invalidate the warranty.

#### Installation

1, Put the O-Ring (B) into the base ring

2, Pass both Flexi Tails (G) through the S.S fixing tub (A) into the tap body, ensuring that the O-Ring on the tail is positioned inside the tap body. Hand tighten, do not use PTFE tape or similar to create the seal.

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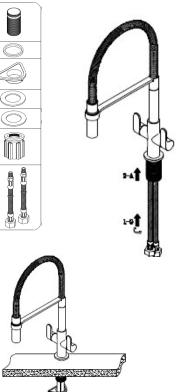
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3, Offer the tap up to the hole in the sink 4, On the underside of the sink fit the Triangle fixing board (C) rubber gasket (D) and S.S gasket (E) on to the s.s. fixing tub (A)

Note: Plastic Triangle Fixing Board - This should be used on thin work surfaces to help distribute the weight of the tap and provide a thicker mounting surface for the fixing kit to clamp to.

5, Install the plastic fixing nut (F) and fasten on to the s.s. Fixing tub (A) by hand

6. Connect the male end of the tail to the corresponding hot and cold inlets. 7, Reinstate water supply and test for leaks.



Please keep these instructions for future reference and request of replacement parts

#### **General Safety Information**

Please read all of the instructions before installation.

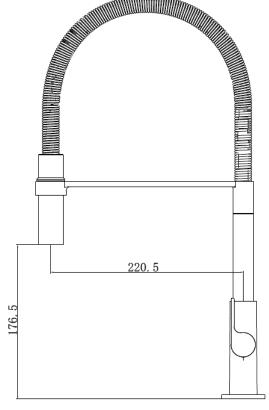
Methven recommends this product is installed by a competent person in compliance with all relevant regional regulations.

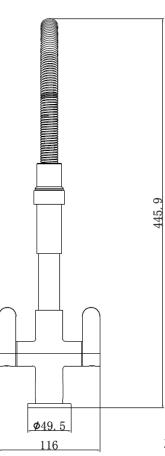
Remove all packaging and check the components for damage before starting installation.

This product **must** not be modified in any way as this will invalidate the guarantee. It is the responsibility of the installer to ensure a waterproof seal is achieved, after installation all connections must be checked for leaks.

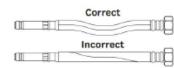
All outlets used primarily for personal hygiene shall deliver water at a safe temperature as per regional regulations.

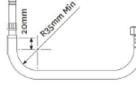
#### Line Drawing





#### Do not stretch or twist hose



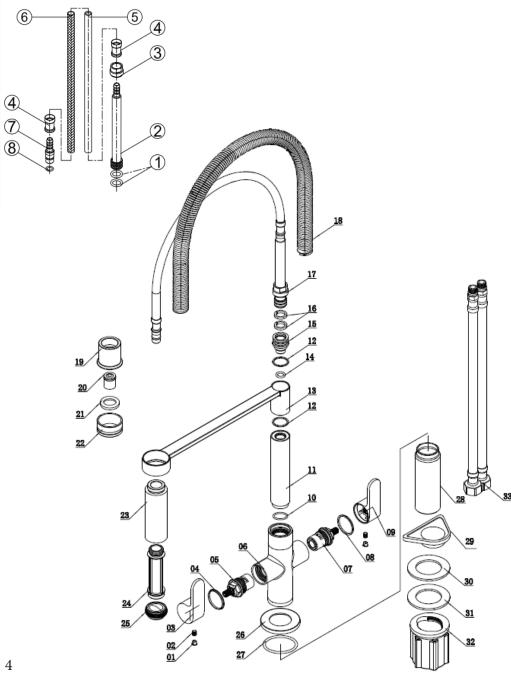




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### Product Breakdown

Check All components are present prior to starting installation.



| Part No | Description               |
|---------|---------------------------|
| 1       | Indicator                 |
| 2       | Screw                     |
| 3       | Handle - Hot Water        |
| 4       | Anti-wear Ring            |
| 5       | Headwork - Hot Water      |
| 6       | Body                      |
| 7       | Headwork - Cold Water     |
| 8       | Anti-wear Ring            |
| 9       | Handle - Cold Water       |
| 10      | O-Ring                    |
| 11      | Brass Outlet Tube         |
| 12      | Plastic Gasket            |
| 13      | Bracket                   |
| 14      | O-Ring                    |
| 15      | Brass Connector           |
| 16      | Plastic Ring              |
| 17      | Shower Hose               |
| 18      | Spring Tube               |
| 19      | Brass Connector           |
| 20      | Check Valve               |
| 21      | Aerator                   |
| 22      | Plastic Ring (on Bracket) |

| 23 | Shower Body                                  |
|----|--|
| 24 | Inside Part of Shower                        |
| 25 | Aerator                                      |
| 26 | Base Ring                                    |
| 27 | O-Ring                                       |
| 28 | Fixing Tub                                   |
| 29 | Plastic Board                                |
| 30 | Fixing Rubber Gasket                         |
| 31 | Fixing S.S Gasket                            |
| 32 | Fixing Nut                                   |
| 33 | Flexible Hose                                |
|    | 25<br>26<br>27<br>28<br>29<br>30<br>31<br>32 |

| ] | Shower Hose Parts |                 |
|---|-------------------|-----------------|
|   | Part No           | Description     |
|   | 1                 | O-Ring          |
|   | 2                 | Brass Connector |
|   | 3                 | Nut             |
|   | 4                 | Spare Part      |
|   | 5                 | Inside Tub      |
|   | 6                 | Nylon Yarn      |
|   | 7                 | Brass Connector |
|   | 8                 | O-Ring          |